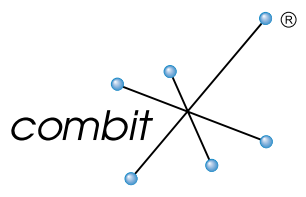




↑ F +49 (0) 7531 90 60 18 ↑

# List & Label



Even if you are using a combit software product that does not include support services, we will be happy to assist you! Alongside knowledge base and newsgroups the services provided by our support team are settled on a time and material basis. The report of program errors is free of charge and can be sent via a form in the support section of our website.

We settle each time a support case has been closed. To make it easy for you and to make sure you receive help at the time you need it, we recommend to fill in, sign and send back this cost acceptance statement before the first question arises. In any case we need your signature before our support gets into action for the first time.

## Cost Acceptance Statement

We agree to be charged for combit support services. The conditions are 45 € net / 53,55 € gros a commenced quarter of an hour. This applies for all our support questions, starting today. We are aware of the invoice being due 8

days net. We will wire transfer each amount. This statement remains valid until we withdraw it, an e-mail to **sales@combit.net** is sufficient.

Date .....	Signature + Company Stamp .....	
Company .....	Phone .....	Fax .....
Department .....	VAT Reg. No. ....	
First name/name .....	e-mail .....	
Street .....	➔ <input type="checkbox"/> Yes, please keep me updated by e-mail. I know that printed information would reach me less frequently and at a later date.	
Country .....	State .....	
ZIP .....	City .....	

\* From Version 13 on, there are two subscription variants Professional and Enterprise Edition available, in addition to the Standard Edition. If you decide to switch to one of these all-inclusive editions, upgrades, support and many other advantages are included! Learn more at [www.combit.net](http://www.combit.net)